



onno Our Story

For their 20th anniversary Ilse and her family planned a trip to Tanzania. Our designer Ilse Vandeputte fell in love with the country. With 25 years of experience in perfumes, she wanted to create a luxurious collection entirely of her own to bring the feeling of Tanzania home. That is how ONNO was born.

Made in Belgium

All ONNO Collection candles are 'made in Belgium' poured by hand into our luxury handmade glass, true craftmanship.

Our Designer

Ilse Vandeputte is the designer of ONNO for as well the glasses as the perfumes. With over 25 years of experience in developing perfumes, she became a true 'nose' who uses only the finest high-quality raw materials for which ONNO Collection is praised worldwide.

Created and inspired by intense colours, shapes and fragrances of nature, combined with excellent craftsmanship is what makes our collections unique.

Perfumes

Our roots are 'haute parfumerie', we are specialized in delicately blending high-value ingredients to create our unique and intriguing perfumes.

All perfumes welcome a unique feeling of luxury into your home and into your life. They allow you to truly relax and dream away of those undiscovered faraway places.

All of them and in their own way reflecting the warm feelings of nature, the rich spicy fragrances and luscious flowers.

Only the highest quality, carefully selected raw materials are used to ensure superior quality and long-lasting pleasure.

Craftsmanship

True craftsmanship by skilled workers combined with carefully created perfumes. All our products have a high concentration of exclusive perfume a true luxury we want to deliver.

High-quality mineral wax and fine Egyptian cotton wicks are the base of our candles.

All our glasses are mouth blown and poured by hand, some glasses are hand cut and give an amazing effect when they burn, an amazing experience.

Unique shapes

Each glass is designed by Ilse and handmade by high-quality craftsmanship with respect for the environment. This special craftsmanship gives the glass another dimension and different shades of unique intense colours. Such a warm effect of a burning candle is unique in the world.

Exclusive luxury packaging

We also care for an outstanding packaging packed in Belgium. Most candles get a nice black ribbon, a high-quality hangtag and a luxury special designed chic box.

We are a Belgian brand, proud to work together with so many people who sell our collections with love and passion all over the world.

How to use ONNO products?

CANDLES

3 basic rules for burning ONNO candles:

1. Always burn the candle until the surface is fully liquid. The first time of burning this can take 3-4 hours. The next times it will be faster.

→ if you don't do this, you will form craters and the next time you light the candle, the wicks will drown and you won't be able to use the candle anymore.

2. Don't let the candle burn longer than 6-7 hours to have optimal burning result.

→ If you let the candle burn for longer, the liquid wax will become too deep. The volume of liquid wax is larger than solid wax end so level of the wax rises with the burning of the candle. If the liquid wax comes too high, the wicks will drown. Also the wicks will loose their stability if the liquid wax is too deep. Then they can fall on the glass and cause the candle to break. It is therefore important to check the position of the wicks and correct them if necessary. Do this 15 minutes after the candle is extinguished, when the wax is half solid.

3. Always leave 1-2cm of wax in the candle. Don't burn the candle until the bottom to avoid the risk of breaking the glass.

Other burning instructions can be found in the manual, included in each candle package sold.

- Always light all the wicks of the candle, otherwise you will cause uneven burning.
- Do not burn candles near a heat source. This can cause the glass to overheat.
- Candles can be cleaned regularly with a slightly damp microfiber cloth to remove dust and fingerprints. In addition, also clean the inside of the candle regularly if there are soot stains, to avoid black smoke.

DIFFUSERS

ONNO diffusers come in a tube and inside you find the diffuser and on the bottom is the bottle with liquid. Because ONNO diffusers are handmade, there is no cap that fits all bottles to close them (because every piece is unique, the diameter can vary slightly). Therefore the liquid comes in a separate glass bottle with the diffusers. It's important always to pour the whole bottle of liquid perfume in the diffuser, not only half.

TECHNICAL DATA

- ONNO candles are handmade in Belgium
- Glass mouth-blown and some hand-cut
- Egyptian cotton wick
- High concentration of exclusive perfumes
- Mineral wax

SELLING POINTS

Selling a luxury product takes knowledge. Here are some arguments to help you.

- ONNO candles are more than just a candle. It is a decorative object that adds the finishing touch to your interior design.
- It is not just any machine-made glass, but a true work of art made of mouth-blown and, in some cases, hand-cut glass. Each holder is different, unique!
- Each candle contains luxurious, refined and enchanting perfumes by Ilse Vandeputte our designer, active since 25 years in the creation of top fragrances and designs.
- At the end of the candle you can keep the holder and reuse it. A piece of art in your home that you will enjoy afterwards.
- ONNO candles are very special, they bring warmth and style to your home. The candles get even more meaning when they are lit, the flames illuminate the holder from the inside and give a beautiful effect. The artisanal aspect then comes into its own, in short a wonderful and unique effect and experience.
- Larger ones burn up to 600 hours
- HANDMADE IN BELGIUM



DISPLAY

Like any brand, ONNO has established a graphic charter that contributes to its identity. So there are a few rules to follow.

- We provide you with an acrylic logo, posters, catalogs and other communication tools. Please use them so your customers get to know ONNO.
- We offer free testcandles, please use them, sales will double if people experience the burning effect of our candles in your shop.
- The best way to really showcase ONNO candles is to display them on a light but warm ivory/off-white background, so they stand out. ONNO furniture, for example, is ideal.
- Display on a prime location at the store, eg at the entrance or cash register.
- Always place the candles in groups of three per collection. You'll see that the little ones make the big ones sell and vice versa. Moreover, the set is part of the brand identity and we need to show that.
- As regards the diffusers we suggest you put the different styles together so your customer can see the variety of diffusers ONNO has to offer.
- We provide you with a perfume bar to present the perfumes to your customers without damaging your display.
- I recommend rotating your display and cabinet stock to keep both clean and saleable.

Now you have all the keys to success in your hands. Good sales!



PRODUCT SPECIFICATIONS

CANDLES

WHAT IS THE BURNING TIME OF AN ONNO COLLECTION CANDLE?

You can find the approximate burning time of each candle by opening on our website the "Specifications" header of each product from where you can find the detailed information of each candle individually. The burning times are indicative only and based on the correct usage of the candle. Total burning times can vary depending on external factors like air draft and air temperature.

CAN I REFILL MY ONNO COLLECTION CANDLE?

All ONNO Collection candles are not refillable. Each glass is mouth-blown, pure artisanal handicraft which makes each glass unique and impossible to make a recharge to fit our glass because of slight size variation. After finishing the candle the glass can be used for another purpose f.e. a vase

HOW ARE ONNO COLLECTION PRODUCTS MADE?

Each ONNO Collection candle is pure artisanal handcrafted by specialized workers who love their job. Each glass is mouth-blown after which some are finished by hand-cutting or hand -polishing. Each ONNO hand-cut glass is unique. We use Egyptian cotton wicks, high-quality pure wax and natural colours, all from Germany and meeting the highest standards. The ONNO perfumes are developed with the finest ingredients, carefully selected by our designer llse together with a nose from Grasse. The wax is carefully poured by hand in several layers for each candle. After solidifying we clean each glass carefully. If the shape allows it we bring on a nice ribbon with a hangtag and each candle is carefully packed in a nice ONNO Collection gift box.

I SEE SMALL IMPURITIES ON THE GLASS, IS THIS NORMAL?

Yes, this is normal because of the highly artisanal manual production by qualified craftsmen slight impurities may appear. It is part of the character of hand-cut and mouth-blown glass.

ARE ONNO COLLECTION PRODUCTS 100% NATURAL?

We use as many natural ingredients as possible to the maximum dosage but for some products it is impossible to go to 100%. It is therefore our mission to combine the best of nature and finish it with advanced science for the development of all our products. We only use alternatives for the parts that cannot be derived from nature or in case this would be better for our environment.

HOW CAN I ENJOY MY ONNO CANDLE OPTIMALLY?

Our perfumed candles are not only a great scent experience, they are also a piece of art in your interior. Please follow the below instructions so you can optimize the joy of your favourite ONNO candle. 1. Always let the candle burn until the whole surface becomes liquid.

The first time this will take longer as repeat burning and depending on the size of the candle this may take in between 3 to 7 hours. A complete liquid surface is important to prevent the formation of craters that don't look nice and destabilize the further burning of the candle. Air draft may affect the surface not becoming completely liquid. Please do change the position of the candle if needed to allow the complete surface to be liquid every time it burns. Blowing out the candle approximately one hour after the surface is completely liquid will optimize the burning time.

- 2. Once the whole surface becomes liquid, make sure the liquid wax never passes 1.5 cm (0.5 inches) high.
- 3. Check the position of the wicks. The flames should not come too close or in direct contact with the glass. In case they bend over a bit or changed position they should be pulled up again when the wax is solidifying after burning.
- 4. Always ensure to remain at least 1 cm (0,5 inches) wax at the bottom of the candle to ensure the flame never reaches the glass bottom. This to ensure that the glass doesn't overheat and to avoid risks of breaking.
- 5. Never leave a lit candle unattended.
- 6. Please don't expose the candle to heat sources or wind, in such case the flame would start to wicker and give off black smoke.
- Care for your ONNO Collection candle, each candle has a booklet to explain the burning tips, kindly read it carefully before use.

THE FLAMES ARE VERY SMALL AND LOOK AS IF THEY ARE DROWNING, WHAT CAN I DO?

This may have several causes and if the burning instruction of full liquid surface always has been respected it can be solved. It is normal that during the burning process of the candle that the size of the flame may vary a bit. When the flame stays too small the best way to solve it is to blow out the candle (after full liquid surface) and relight it if when the wax is solidified again after a minimum of 15 minutes. The flames will burn brighter. In case the problem repeats itself you may have to pull the wicks straight during the solidification of the wax.

THERE IS A LOT OF BLACK SMOKE, WHAT CAN I DO?

Different reasons might be the cause of this effect.

- 1. The wicks are too long and should be cut to a size between 0.5 and 0.7 cm.
- 2. The candle is exposed to wind and causes the flame to move too quick. Please move the candle to another area with less air draft.

THE CANDLE DOESN'T BURN EVENLY, WHAT CAN I DO?

There are different potential reasons for this. Please check:

- 1. If the candle is exposed to air draft you should reposition the candle to avoid the air draft.
- 2. Allow the candle sufficient time until the surface is completely liquid. Depending on the size this may take 3 to 7 hours. Not respecting this will cause the formation of craters that can drown the wicks and prevent the proper burning of the candle.
- Check if the position of the wicks did not move and if necessary correct them after burning when the wax is solidifying.
- 4. Check if the candle is placed on an even surface.

I CAREFULLY READ ALL THE ABOVE INFORMATION AND STILL HAVE A PROBLEM, WHAT TO DO?

ONNO collection wants you to enjoy your favourite product for as good and as long as possible. We want you to enjoy our luxury products optimally.

All our products are created with care and tested to guarantee the quality and please you at maximum. If you still have a problem we would love to help you, mails us at sales6@ onnocollection.com. Kindly provide us with your order number.

DIFFUSERS

HOW TO USE MY DIFFUSER?

ONNO Collection diffusers are very popular because they give you the ONNO scent experience instantly from the moment you come home. They brighten up your rooms with an exclusive perfume even those where it is less common to daily burn candles. Each glass is mouth-blown by artisan craftsmen after which some are finished by hand-cutting or handpolishing. Each holder is unique and comes with a sustainable recyclable glass bottle holding its exclusive perfume. The perfume is packed in a tube together with the holder or comes separately in bottles of each 500ml together with a set of diffuser sticks. Depending on your choice of fragrance, please follow our advice below.

When introducing a new fragrance in your home, simply rinse the diffuser thoroughly and use the new diffuser sticks that came with your refill bottle. Fill our exclusive and luxury diffusers and you're ready to introduce one of our other intriguing fragrances into your home.

Embracing your favourite intriguing ONNO fragrance a little longer? Put the extra sticks aside and hold onto your previous diffuser sticks. Reusing those will magnify their fragrance since the fragrance is already infused in those sticks.

Either way, we advise changing the sticks once a year to experience our intriguing and inviting fragrances to their full potential.

Carefully read our instructions below so you can truly experience our collections to their full potential.

- 1. Remove the golden cap from the perfume bottle and carefully pour the entire content into the diffuser holder. Make sure there is no perfume spilling during the filling because it may stain furniture or painted surfaces. The filling of a diffuser should not be done by children and not near to a heat source. The lifetime of a 500ml diffuser is 3-4 months.
- 2. The diffuser sticks are 100% natural and the latest technology to diffuse the perfume in the best possible way. The special sticks draw up the exclusive perfume naturally and spread it in your room. We recommend turning the sticks weekly for a normal diffusion, if you prefer a more intense perfume experience you can turn them more often or for a delicate perfume diffusion turn less regularly or use just a single stick. Please do not turn the sticks above a fragile piece of furniture or painted surface.
- 3. The lifetime of the perfume in your diffuser depends on how often you turn the sticks, the temperature of the room and the season. It is normal that the first half of the bottle will consume faster than the second half because the new sticks get saturated when diffusing their exclusive perfume.
- 4. We recommend cleaning the diffuser each time you turn the sticks and avoid turning the sticks on your furniture or painted surfaces. In case a drop falls, please do wipe it out

immediately to avoid stains. We also recommend cleaning the bottom of the diffuser before placing it back to avoid a circular stain on your furniture.

I SEE SMALL IMPURITIES ON THE GLASS, IS THIS NORMAL?

Yes, this is normal because of the highly artisanal manual production by qualified craftsmen slight impurities may appear. It is part of the character of hand-cut and mouth-blown glass.

ARE ONNO COLLECTION PRODUCTS 100% NATURAL?

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HOW TO USE MY REFILL?

Thank you for choosing our sustainable ecologic refills. Each refill contains 500ml of your favourite fine perfume and comes with a new set of diffuser sticks.

Always pour the entire content of the refill bottle(s) into the diffuser, make sure there is no overflow to avoid damage to your diffuser or furniture.

The refilling of a diffuser should not be done by children and not near a heat source.

- The lifetime of your diffuser depends on how often you turn the sticks, the temperature of the room and the season. It is normal that the first half of the bottle will consume faster than the second half because the new sticks get saturated when diffusing their exclusive perfume.
- 2. We recommend cleaning the diffuser each time you turn the sticks and avoid turning the sticks on your furniture or painted surfaces. In case a drop falls please do wipe it out immediately to avoid stains. We also recommend cleaning the bottom of the diffuser before placing it back, to avoid a circular stain on your furniture. A suggestion would be to use a small protection pad on which you can put your diffuser.

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WE WANT YOU TO ENJOY OUR LUXURY PRODUCTS OPTIMALLY.

All our products are created with care and tested to guarantee the quality and please you at maximum.

For further information, please visit our website www. onnocollection.com.

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Perfumes Candles & Diffusers



Spicy, woody and strong, very popular.



Ginger Fig

Without doubt the most subtle one, with ginger and figs.

onno Perfumes



Spicy and woody as well, but softer and clearly fresher than Zanzibar, grassier.

 Serengeti

Green herbs which remind you of the plains of the Serengeti.



Very fresh, citrus with green tea, evokes a luxury hammam sense.



Sweet, with red fruits and cinnamon (only with red candles).



Very fresh, reminds you of the jungle, with fresh cut grass, lemon and bergamot.



Sensual; noble and warm spices, base of nutmeg and cinnamon, combined with cloves, vetiver and gaïac wood.



Hot summer night with a sublime perfume of fresh citrus, ginger and white musk, ingredients that are insect-repellent as well, bouquet of fresh flowers.



A hypnotising cocktail of herbs and incense, sensual.



Invitation to travel with bergamot, musk and almonds.





Flower bouquet, fresh and more feminine, lotus notes.

Delicate bouquet of jasmine, rose and violet, completed by touches of cardamom and sandalwood (only with Cape Coral).



Hand & Body Care

ONNO

Hand & Body Care

ONNO loves to spoil you with its years-long perfume expertise in many different ways.

An addition to the ONNO range is the ONNO Hand & Body Care Collection.

With this product range, we react to the consumers' demand of high-end products that combine a luxury look and feel with amazing fragrances.

The collection includes hand soap, lotion and hand gel (500 ml), which all contain natural ingredients, are vegan and 95% biodegradable.

Our products are also free of parabens, sulfates and silicone. Moreover, they are vegan and pH neutral and packed in a 100% recyclable bottle.



OKNO

Perfumes Hand & Body Care



Black Lily

A combination of oud, leather and patchouli that gives the fragrance a dizzling Arabic note.



A deliciously fresh and spicy perfume that combines sparkling bergamot with spicy, black peppercorns and turmeric. Fresher than Fabulous.



Damascus rose, geranium, vibrant citrus and subtly fresh marine notes generate an instant luxurious feeling with an undertone of black pepper.



www.onnocollection.com